

DIRECTORATE OF YOUTH SERVICES
32/1 BBD SOUTH, STANDARD BUILDING, KOLKATA - 700001
PH- 033 22109206

RESERVATION IN YOUTH HOSTELS-RULES & GUIDELINES

- **URGENT : Please clear browser cache history to avoid log out problem.**
- The booking is governed by rules of reservation framed by the Director of Youth Services, Govt. Of West Bengal.
- In case of GST would not be included in the final billing amount at the time of online booking, one has to pay the remaining amount at the time of occupancy to the specific hostel.
- **Help Desk:** 03322653231
- If you want to book for 1 day, please select same date for Booking from Date and Booking to Date.
- Online booking will be made also Offline booking will be made from State Youth Centre, Moulali.
- Reservation is generally made on first-cum first-serve basis subject to availability of seats. The reservation for dormitory is given 60 days ahead of the scheduled date of reservation.
- Booking is non-transferable.
- The maximum period of stay in any Youth Hostel is usually 3 days. Day will be counted from 10.30 A.M to 9.30 A.M of the following day.
- The Department of Youth Services, Government of West Bengal shall reserve its right to cancel any booking at any time in respect of any Youth Hostel in case of emergent situation and for the interest of public. The booking money will be returned to the user subsequently.
- In case a tourist shortens the duration of his stay, the amount paid for the unoccupied period will not be refunded.
- In case cancellation is desired, GST Amount will not be refunded. The refundable amount will be as follows:
 1. Between 60 days to 15 days from the date of reservation-90%
 2. Between 15 days to 7 days from the date of reservation(For Auditorium)-90%
 3. Between 15 days to 7 days from the date of reservation-75%.
 4. Between 6 days to 2 days from the date of reservation-50%.
 5. After that –NILL ,
- Part Cancellation will not be allowed.
- Alcoholic Drinks, smoking etc. and video shows are strictly prohibited in the Youth Hostel.
- Cooking is not permitted in the room.
- Production of photo identity while reporting at Youth Hostels is mandatory.

- Authority has the power to take legal action against anybody for disobeying the rules and instructions issued from time to time.
- There is no provision of generator in case of power failure.
- Rules are subject to change.