

DIRECTORATE OF YOUTH SERVICES
32/1 BBD SOUTH, STANDARD BUILDING, KOLKATA - 700001
PH- 033 22480626

URGENT NOTIFICATION DUE TO COVID 19

DUE TO OUTBREAK OF COVID 19, ALL YOUTH HOSTELS WILL REMAIN CLOSED FROM 01/04/2020 UNTIL FURTHER ORDERS, AS THE YOUTH HOSTELS ARE BEING USED AS ISOLATION CENTERS AND KEEPING MEDICAL PERSONNEL. IT IS REQUESTED NOT TO BOOK ANY ACCOMMODATION IN YOUTH HOSTELS. THOSE WHO HAVE ALREADY BOOKED WILL BE REFUNDED FULLY EITHER ONLINE OR THROUGH COUNTER AS PER THEIR BOOKING MODE.

RESERVATION IN YOUTH HOSTELS-RULES & GUIDELINES

- The booking is governed by rules of reservation framed by the Director of Youth Services, Govt. Of West Bengal.
- Online booking will be made also Offline booking will be made from State Youth Centre, Moulali.
- Reservation is generally made on first-cum first-serve basis subject to availability of seats. The reservation for dormitory is given 60 days ahead of the scheduled date of reservation.
- Booking is non-transferable.
- The maximum period of stay in any Youth Hostel is usually 3 days. Day will be counted from 9 A.M to 8.30 A.M of the following day. Time of arrival at the Youth Hostel will be at 9 A.M on the date of occupancy.
- The authority reserves the right to cancel booking in exceptional and unavoidable circumstances without assigning any reason whatsoever.
- In case a tourist shortens the duration of his stay, the amount paid for the unoccupied period will not be refunded.
- In case cancellation is desired, GST Amount will not be refunded. The refundable amount will be as follows:
 1. Between 15 days to 7 days from the date of reservation-75%.
 2. Between 6 days to 2 days from the date of reservation-50%.
 3. After that –NILL ,
 4. Between 60 days to 15 days from the date of reservation For Auditorium and Conference Hall -90%
- If the Cancellation is done from the Govt. Side due to some emergent programmes, the entire amount of reservation charges will be refunded.
- Alcoholic Drinks, smoking etc. and video shows are strictly prohibited in the Youth Hostel.
- Cooking is not permitted in the room.
- Production of photo identity while reporting at Youth Hostel is mandatory.
- Authority has the power to take legal action against anybody for disobeying the rules and instructions issued from time to time.
- Rules are subject to change.