

RESERVATION IN YOUTH HOSTELS-RULES & GUIDELINES

- The booking is governed by rules of reservation framed by the Director of Youth Services, Govt. Of West Bengal.
- Online booking will be made also Offline booking will be made from State Youth Centre, Moulali .
- Reservation is generally made on first-cum first-serve basis subject to availability of seats. The reservation for dormitory is given 60 days ahead of the scheduled date of reservation.
- Booking is non-transferable.
- The maximum period of stay in any Youth Hostel is usually 3 days. Day will be counted from 9 A.M to 8.30 A.M of the following day. Time of arrival at the Youth Hostel will be at 9 A.M on the date of occupancy.
- The authority reserves the right to cancel booking in exceptional and unavoidable circumstances without assigning any reason whatsoever.
- In case a tourist shortens the duration of his stay, the amount paid for the unoccupied period will not be refunded.
- In case cancellation is desired, GST Amount will not be refunded. The refundable amount will be as follows:
 1. Between 15 days to 7 days from the date of reservation-75%.
 2. Between 6 days to 2 days from the date of reservation-50%.
 3. After that –NILL ,
 4. Between 60 days to 15 days from the date of reservation For Auditorium and Conference Hall -90%
- If the Cancellation is done from the Govt. Side due to some emergent programmes, the entire amount of reservation charges will be refunded.
- Rs.25/- per bed per day will be charged as user charge and payable at Youth Hostel during stay.
- Alcoholic Drinks, smoking etc. and video shows are strictly prohibited in the Youth Hostel.
- Cooking is not permitted in the room.
- Production of photo identity while reporting at Youth Hostel is mandatory.
- Authority has the power to take legal action against anybody for disobeying the rules and instructions issued from time to time.
- Rules are subject to change.